



PRODUCT WARRANTY STATEMENT

This document summarizes MicroMod’s standard warrant policies. Information in this document does not supersede MicroMod Automation & Controls standard Terms & Conditions.

Equipment and Services

MicroMod warrants that Equipment (excluding Software, which is warranted as specified below) shall be delivered free of defects in material and workmanship and that Services shall be free of defects in workmanship. The Warranty Remedy Period for Equipment (excluding Software and Refurbished or Repaired Parts) shall end twelve (12) months after date of shipment unless otherwise noted below.

The following table summarizes the standard Warranty Remedy Period for MicroMod products and services. *All Warranty Remedy periods begin at date of shipment.*

Micro-DCI controllers (53MC5, 53SL6)	Manufactured prior to 8/1/2012 – 12 months from date of manufacture Manufactured after 8/1/2012 - 24 months from date of manufacture
MOD 30ML and MODCELL controllers	24 months from date of manufacture
MOD 30ML/MODCELL Modules (all types)	24 months from date of manufacture
All software products	90 days from date of manufacture
Phoenix DX Variable Speed Drives	3 years from date of manufacture
G3 and Data Station Plus	12 months from date of manufacture
TrimPAK-PLUS, Watchman	24 months from date of shipment
MicroTorque Actuator	12 months from date of manufacture
ZIRCOMAT O2 Analyzer	12 months from date of manufacture
Spare parts - new	24 months from date of manufacture
Repaired/Refurbished parts and equipment – MicroMod manufactured product*	24 months from date of shipment
Non-MicroMod products	As per license and warranty of the manufacturer

*The Warranty Remedy Period for repaired or refurbished parts and equipment shall end twenty-four (24) months after date of shipment unless repaired pursuant to an existing warranty, in which case the repair is warranted for the time remaining of the existing warranty period.

Software

MicroMod warrants that Software developed by MicroMod will perform substantially in accordance with the accompanying materials when properly installed. MicroMod does not warranty that the functions contained in the Software will meet Purchaser’s requirements, or that the operation of the Software will be uninterrupted or error-free, or that defects in the Software will be corrected. MicroMod warrants the physical media on which the Software is furnished to be free of detects in materials and workmanship under normal use. The warranty Remedy Period for MicroMod software products shall end ninety (90) days after date of shipment as per license agreement include with the software package. Any supplements or updates, including fixes or patches, supplied after the 90 day period are not covered by any warranty.

Extended Warranties

Extended warranty on software may be obtained by purchasing the Extended Support Services option as indicated in the published price list for each software package.

An extension beyond the stated Warranty Remedy Period may be purchased for MicroMod hardware products based on the published list price in effect at the time of the order, as follows:

- 1 year extension beyond standard warranty period – 2.5% of list price of hardware
- 2 year extension beyond standard warranty period – 6% of list price of hardware
- 3 year extension beyond standard warranty period – 12% of list price of hardware

The maximum total Warranty Remedy Period for any product shall be 5 years.